University Technology Advisory Committee

Western Oregon University

Meeting Agenda and Notes Document

11/17/2023

Zoom Link

Committee Attendees:

Membership Roster

Guests: Kolis Crier, Paige Jackson

Notetaker: Tom, Amy, Chelle

Attendees: Sean Roush, Kolis Crier, Tom Litterer, Sean Roush, Amy Clark, Chelle Batchelor, Georgia Armitage, Julie McMurry, Keats Chaves, Dominique Vargas, Jennifer Hansen, Paige Jackson

Notes from previous meeting

Agenda

Using the AI Companion

Introductions from all attendees

New Agenda items

- Banner 9 Self Service and Ellucian Experience Premium - Kolis
    - Ellucian Experience is a gateway to everything - Portal like
        - Has a main menu with cards
        - Allows for lots of searchable content
        - Actionable campus information with real-time updates
        - Open to deliver Ellucian or non-ellucian applications
        - Cards can be quickly and easily created with existing content
        - Premium will provide a mobile application with more branding
        - Premium allows Applications to be shared using "pages"
        - Eastern ORegon University has adopted this as their portal
        - Need a structure for how content is managed - could use a subcommittee

    - WolfWeb is going away - moving to Employee Self Service version 9
        - Only available to unclassified today for web timesheets
        - Rolling out next year for everyone
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- ○ Ellucian Go deprecation decision
  - ■ Kolis is going to get usage numbers to UTAC
  - ■ Discuss offline if and when the old app will go away
  - ■ Ellucian is going to stop supporting it
  - ■ Should UTAC decide when to stop putting resources into it?
  - ■ We just got it back in the app store.
  - ○ Might not be enough for the mobile app for students for accessibility
    - ■ Future topic for UTAC _
- ● Navigate expansion - Paige Jackson
  - ○ Improve advising and clarity
  - ○ Centralized communication plan for students from multiple modes
  - ○ Get metrics and IR data - e.g chairs can view
  - ○ More data available
  - ○ Navigate is an existing tool -
    - ■ used to schedule professional meetings
    - ■ Early alerts to individual students
  - ○ Can implement new modules using grant money
  - ○ Mobile app - app that is only student facing (also desktop)
    - ■ Schedule appointments, intake survey, communications
    - ■ Resolve holds, register for classes, raise a hand to advising
    - ■ Can push notifications.
  - ○ Historical analytics module is the first new module to implement
    - ■ Proactive advising for those who need support based on data
  - ○ Course data will be made available in the new modules
  - ○ Branded NAvigate and then the student selects the school.
  - ○ UofO uses this app. Orientation had a separate app that made it confusing.
  - ○ HandShake is used for student employment - Can clicks in the app take students to HandShake?
  - ○ Career readiness assessment? Can this be inside Navigate? Intake survey could have additional questions. Could also do surveys.
- ● Should look at Navigate and Experience together to determine what is the best student experience. Experience might be for a different audience, like staff. Need one WOU app.

- RTA from October: Computer Labs - report out on action items
  - Amy/Chelle - Debrief Academic Council Discussion; was not discussed in the meeting. Will follow up with the college deans with the Astra data.
  - Camila - Ad Astra Data; some labs have not had reservations in the last 1.5 years. Some uptick in use of labs, some are still not used (like ITC). Camila will update the data to the drive - will make it clear which labs are not being reserved.
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- Date change for December meeting? From Dec 15 to Dec 8?
  - Keep on the 15th. Watch to see what content is available for the agenda.
- Future topic: Equity Audit Action Plan - Dominique will come back in the future to present
- New UTAC members
  - Need one more faculty member
  - Need Student representation
- People Admin - including the name process with the Legal name in the background. Would like a second set of eyes on the implementation. Send to utc@wou for feedback from UTAC

Standing Agenda Items

- Subcommittee updates:
  - Name policy implementation:
    - Amy will connect with Evan and Dominique

  - Accessibility
    - Chelle will reach out to Stacey Rainey
  - Tech Plan
    - Sunset
  - DIG - is starting the process of working on a DIG charge; data governance, and formally moving into the UTAC structure
- New technology requests
  - Bring in sponsored projects office to talk about including UCS in grant writing proposals
- Top-priority UCS projects
  - Will bring a list of UCS projects in February. Approx 70 projects. In reality, they can probably do 40 projects in the next year.