## Addendum # 1 RFQ 2021-21 Piano Tuner-Technician Questions and Answers

**Q1:** Should the quote be a lump sum?

**A.** SOU requests a yearly quote. A yearly quote for both pandemic pricing and for non-pandemic pricing should be provided in the submission.

Q2: If a lump sum should it be monthly or yearly?

A. Yearly

**Q3:** Should there also be an hourly rate for repair to pianos outside of scheduled maintenance and tuning that is anticipated? For example, a new piano is donated to SOU but it needs a lot of work. How would that situation be addressed in the contract?

A: No, we would ask for a quote for each piece of non-routine maintenance as it happens.

**Q4:** Is there a form for me to fill in with prices or do I prepare from scratch my own proposal?

A: Vendor should submit their own proposal. There is no form to be filled out.