

Tuition and Fee Advisory Committee (TFAC)

<https://wou.edu/tfac/>

February 29, 2024 – Meeting #3

[Zoom](#)

9:00AM – 10:00AM

AGENDA

I. COMMITTEE WELCOME

- a. **Members in attendance:** Daring Silbernagel, Ricardo Lujan Valerio, Becka Morgan, Patty Flatt, Eva Alvarez, Elizabeth Priddy, and Delaney Sheltra.
- b. **Guest:** Trisha Guy, Student Health and Counseling Center.

II. STUDENT HEALTH & COUNSELING CENTER PRESENTATION (Beth Scroggins)

Trisha Guy will present and discuss the Student Health & Counseling Center Fee.

- a. Video created by Beth Scroggins was shown to the Committee to explain the work of the Health and counseling center and the need for additional funding. The ask is 5%, or \$10 per student credit hour.
- b. Trisha answered questions and when applicable took notes for Beth to answer when she returns next week.
 - i. What percentage of students use the SHCC? (Beth)
 - ii. Online students are using the services at a higher rate than in the past.
 - iii. Health plan under OUS vs current model.
 - iv. Staffing what we need and what we have.
 - 1. Do not have a health promotion department.
 - 2. Lost two front office staff, one remaining.
 - 3. Lost a medical assistant, two remaining.
 - 4. Lost a healthcare provider, hired one part time.
 - 5. Lost two counselors, one full time, one part time remaining. Director counseling part time.
 - 6. Wait time for counseling appointment intake 2 – 3 weeks. Once established easier to get regularly scheduled appointment.
 - 7. Crisis or emergency appointments same day.
 - v. Number of appointments with counselors.
 - 1. Do not have enough counselors.
 - a. Multiple year clients.
 - vi. Hard to hire because wages are better elsewhere.

III. HEALTH FEE DISCUSSION

- a. Supporting the 5% increase. Students all felt strongly about the %5.
- b. Discussed WOU low tuition, but high fees.
 - i. This was the place where they were willing to pay higher fees.
- c. How do we compare to incidental fees elsewhere? Recommending no increase. WOU is the lowest.
- d. How do we educate current and prospective students, so they understand why they are paying premium fees for this component.

IV. DISCUSS TFAC MODEL & RATE OPTIONS

- a. Looking at the fee increase along with the tuition increase students felt that it was reasonable to increase the health fee.
- b. Given the lower hikes in tuition recently, students feel like it is necessary to have a bigger increase this year.

V. NEXT STEPS & FUTURE MEETINGS

- a. Financial aid input
- b. Review and approved survey questions

VI. ADJOURNMENT