

# Ayden M. Kinsey

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WESTERN OREGON UNIVERSITY, 456 HERITAGE • MONMOUTH, OR 97361

## EDUCATION

**Western Oregon University** - Monmouth, OR

Bachelor of Science: *Computer Science*

Minor: *Psychology*

Anticipated Graduation

**March 2014**

## SUMMARY OF QUALIFICATIONS

- Experience in electronics retail as both a customer service associate and an electronics salesperson
- Excellent reputation as a helpful, competent, knowledgeable, and friendly associate with both customers and staff
- Experience organizing a large volunteer event and delegating responsibility to others

## RELEVANT EXPERIENCE

**Customer Service Associate**      Computer USA      Ashland, OR      Summers '11 & '12

Performed tasks efficiently with an upbeat attitude

Reconciled customer concerns and dissatisfaction with loss minimizing solutions

Developed reputation for excellent customer service and customer satisfaction by creating lasting relationships with customers

**Outreach Coordinator**      Green Wolf Sustainability Club      Monmouth, OR      9/11 - 6/12

Coordinated registered students to participate in Relay for Life

Delegated tasks to team leaders

Modified previous fundraising plan to ensure 100% increase in raising money for sister school in Africa

Communicated with contributors and sponsors to participate in philanthropy project

Handled all paperwork concerned with event including Food Handler License

**Student Tutor**      Learning Center      Monmouth, OR      9/10 - 6/11

Assisted "at-risk" students in various academic course work

Reduced students risk of dropping out of school and failing required major related classes

Promoted and advocated for students' academic success via study tables and campus resources and services

## COMPUTER SKILLS/LANGUAGE SKILLS

*Platform & Applications:* Word, Excel, PowerPoint, Open Office, Photoshop

*Language Proficiency:* Fluent Spanish and Intermediate French

## ACTIVITIES AND AWARDS

Member of Phi Kappa Phi Honor Society

Member of Green Wolf Sustainability Club