Academic Advising and Learning Center Informational Presentation to Faculty Senate Tuesday, April 26, 2016

The Academic Advising and Learning Center engages students in identifying and pursuing their educational, career, and life goals through personalized learning experiences. The AALC serves and supports students in developing collaborative relationships that foster student success.

AALC Mission Statement

Academic Advising

Advise:

- Exploratory (have not selected a major)
- Pre-Criminal Justice
- Pre-Nursing Students (both first and second year)
- Prospective and Transfer Students
- Students that are academically at-risk
- Any student that has a question about a university policy/question about degree

Statistics:

- Fall term and Winter term AALC conducted a total of 2, 269 advising appointments
- Conducted 187 more student appointments fall 2015 compared to fall 2014
- Conducted 245 more student appointments winter term 2016 compared to winter 2015
- Total of 4,279 student contacts fall 2015 (appointments, warning/probation workshops, phone calls, walk-ins, emails)
- Total of 3,090 student contacts winter 2016 (appointments, warning/probation workshops, phone calls, walk-ins, emails)
- Average between 15,000 to 16,000 students contacts each year

Learning Center

Tutoring:

- two hours per subject per week (based on availability of tutors)
- employs students recommended by the academic departments

Fall/Winter 2015-2016 Statistics for Tutoring:

- 646 tutoring appointments
- 475 hours of tutoring

Classes:

- International First-Year Experience (offered fall/winter/spring terms)
- Academic Success-voluntary class for students on Academic Warning or Probation (offered winter and spring terms)
- Learning Seminar-mandatory class for students that have been academically suspended and reinstated to WOU

Student Success Initiatives-Wolf Connection System

WCS is the early alert program which allows the AALC to provide intrusive, proactive advising to students when they are struggling.

- Faculty and staff can submit online a "RFI" request for intervention
- Student Success Specialist contacts the student to offer support, referrals to resources
- Proactive advising to get students back on track academically
- Targeted outreach to students with risk factors (i.e. conditional admits, and students on probation)
- As of fall 2015 students on academic probation are required to meet with the Student Success Specialist

Staffing Issues

The AALC is currently understaffed (Tamie's departure in June 2015 and Osvaldo's departure in February 2016), but we are in the middle of searches and also a re-organization of the office, the first one in 8 years.

- Jesse Poole has been promoted to Assistant Director of Student Success
- Alex Kunkle has been promoted to Coordinator of Advising and Learning working with tutoring, technology, advising and assessment.
- New Bilingual Advisor is Luanne Carrillo and she will begin on May 9th.
- Currently searching for 2 Student Success Specialists.

Spring term will be difficult in terms of staffing as we will be conducting searches, one staff member is expecting a baby so we will be even shorter staffed. New staff will be joining us but will take training before they are operational.

Events

Student Success Lecture Series

Spring Term- April 11, 2016, "Reality Check" by Nicole Kent, Oregon State University, Best in Region 8 presentation

The Student Success Lectures are recorded and available on the advising web pages for viewing.

Oregon Academic Advising Drive In Conference, June 22, 2016 Western Oregon University

Keynotes: Dr. Charlie Nutt, Executive Director of NACADA The Global Community for Academic Advising
Dr. Brett McFarlane, Director of Undergraduate Academic Advising, University of California, Davis

Training

TSOAR and SOAR Training:

Tuesday, May 3 9:00 to 11:00 a.m. HL 108 Wednesday, May 4 2:00 to 4:00 p.m. HL 106 Tuesday, May 10 2:00 to 4:00 p.m. HL 205 Thursday, May 12 2:00 to 4:00 p.m. WUC Santiam

Fall Term 2016 Advisor Training and Degree Works*(TBA, September)

Spring Term 2016 Advisor Training Workshops-Conducted

Advisor Training I Informational April 1st and 8th Advisor Training II Relational April 1st and 8th Advisor Training III Conceptual April 1st and 8th

Coming Soon...

Online Faculty Advising Guidebook

An excellent adviser does for students' entire education what the excellent teacher does for a course: helps them order the pieces, put them together to make a coherent whole, so that a student experiences the curriculum not as a checklist of discrete, isolated pieces but instead as a unity, a composition of interrelated parts with multiple connections and relationships.

Marc Lowenstein, 2006

Thank you WOU Faculty for all the work you to do advise WOU students!

^{*}Departmental training or individual training is available for faculty. Please contact Karen Sullivan-Vance at sullivak@wou.edu or call 8-8389 to set up a time.