



INFORMATION GUIDE TERMS AND CONDITIONS



Wolf Bonus Account

Campus Dining invites any member of the Western Oregon Community to apply for a Wolf Bonus Account (WBA). The WBA is a great way for individuals to eat meals while on campus and members receive a 5% enrichment with each purchase. If you are a resident living on campus and have a meal plan you do not qualify for a WBA.

Your WOU ID card is encoded with the Wolf Bonus Account information and can then be used just like a debit card to make food purchases. Your WBA card is accepted at Valsetz dining hall, Allegro located in the Werner University Centre, and The Press located in the Hamersly Library. After each purchase your remaining balance is displayed on the cashier screen. You can ask the cashier to print a receipt that will display your balance for you, or you can visit the meal plan tracker located on your portal to view and track your purchases.

OPENING AN ACCOUNT

To open an account, fill out the WBA application online on our Campus Dining Wolf Bonus Account Webpage. Once the application is filled out and submitted stop by our Campus Dining Office with a minimum deposit of twenty dollars (we accept cash, check, credit or debit cards) OR contact our Office Specialist at 503-838-8278 to pay over the phone. If you did not have a residential meal plan, then you will have to stop by our office with your WOU ID card to get it encoded. Wait at least one business day for your account to be activated. For questions about your account please contact our Office Specialist at 503-838-8278.

Note: Our office is not open on the weekends. If you submitted your WBA application on the weekend our office will not be open until Monday to process your account information.

LOST CARDS

Treat your WOU ID card like a credit card and report lost cards promptly to a Valsetz cashier. The account will be changed so the lost card will no longer work. You will receive a temporary voucher made up and a \$2.00 charge will be applied to your meal balance. Your temporary voucher will serve as your meal card for up to 5 business days. You can elect to have a new card made. Requests for a new student ID card should be made in the Werner University Center and you will be charged a \$15.00 fee for a new card.

TERMS AND CONDITIONS

Accounts with no activity for a year become inactive. These accounts will be deleted and any funds remaining in them are not eligible for refund.

Questions? Email us at dining@mail.wou.edu or call our Campus Dining Office at 503-838-9400