



<https://wou.edu/dining/wolf-bonus-account/>

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Wolf Bonus Account

Campus Dining invites any member of the Western Oregon University Community to apply for a Wolf Bonus Account (WBA). The WBA is a great way for individuals to eat meals on campus, and to pay for DAX delivery of meals across campus.

Members receive a 5% enrichment with each purchase. Residents living on campus who have a meal plan do not qualify for a WBA, however, your residential meal plan can be used to pay for your DAX deliveries as well as food consumed on site.

Once your WOU ID card is encoded with the Wolf Bonus Account information, it can then be used just like a debit card to make food purchases. Your WBA card is accepted at Valsetz Dining Hall, Allegro, located in the Werner University Center, and The Press, located in the Hamersly Library. After each purchase your remaining balance is displayed on the cashier screen. You can ask the cashier to print a receipt that will display your balance for you.

OPENING AN ACCOUNT

1. Fill out the WBA application online on our Campus Dining Wolf Bonus Account Webpage (<https://wou.edu/dining/wolf-bonus-account/>).
2. Once the application is complete and submitted, stop by the Campus Dining Office with a minimum deposit of twenty dollars (we accept cash, check, credit or debit cards) to open your account. Alternatively, contact Campus Dining at 503-838-9400 to pay over the phone. *Accounts will not be activated without payment.*
3. Wait at least one business day for your account to be activated after payment is received.

Note: The Campus Dining office is not open on weekends. WBA applications submitted over the weekend will not be received/processed until Monday when the Campus Dining office opens. No account will be activated without payment.

LOST CARDS

Treat your WOU ID card like a credit card and report lost cards promptly to a Valsetz cashier. The account will be changed so the lost card will no longer work. You will receive a temporary voucher, and a \$2.00 charge will be applied to your meal balance. Your temporary voucher will serve as your meal card for up to 5 business days. If you do not find your card, you can elect to have a new card made. Requests for a new student ID card should be made in the Werner University Center and you will be charged a \$15.00 fee for a new card.

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Accounts with no activity for one year become inactive. These accounts will be deleted and any funds remaining within these accounts are not eligible for refund.

Questions? Email us at dining@mail.wou.edu or call our Campus Dining Office at 503-838-9400